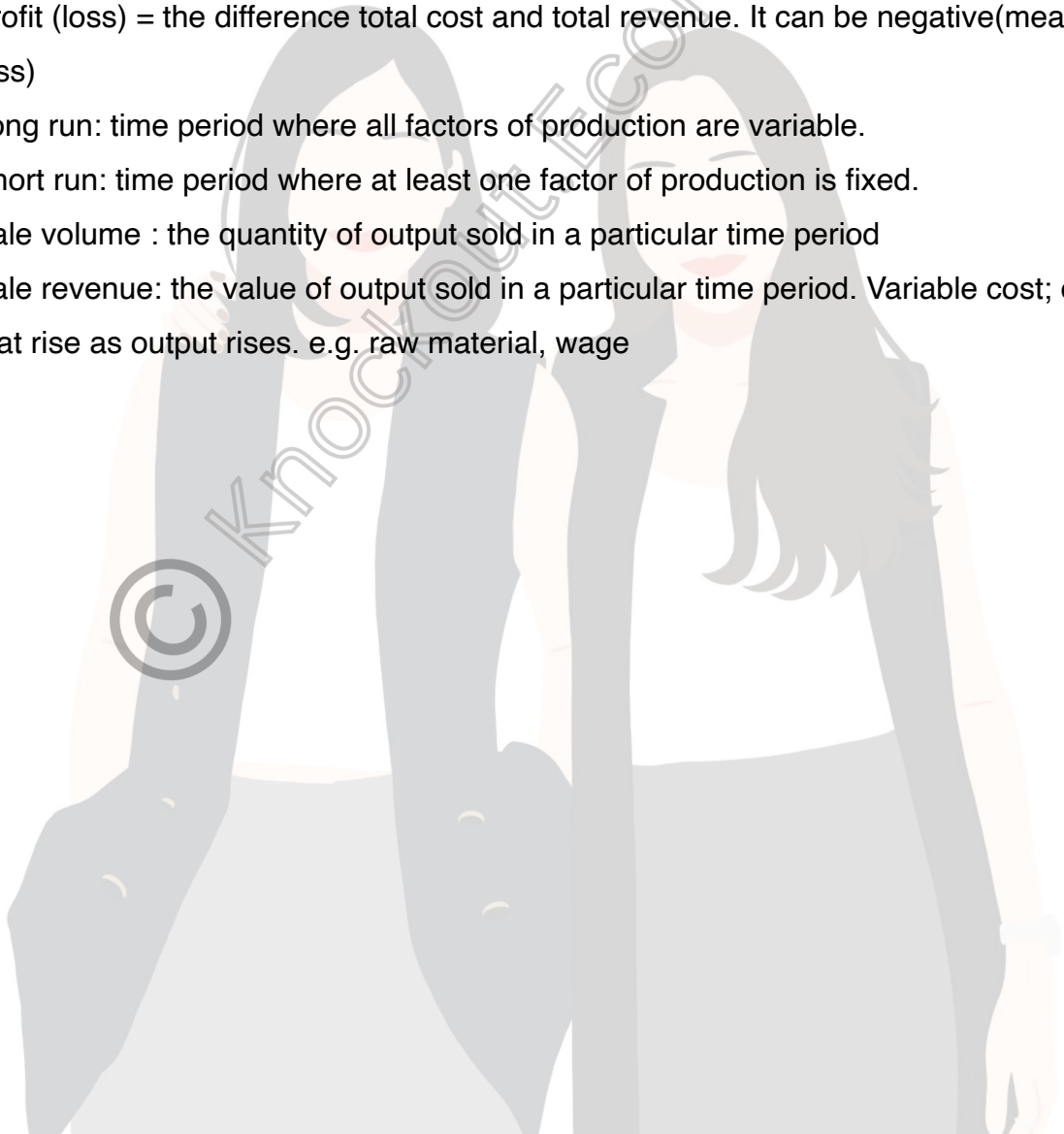


## Chapter 29 Sales Revenue and Cost

### Key terms

1. Average cost or unit cost: cost of producing one unit, calculated by dividing the total cost by output.
2. Fixed cost: a cost that does not change as a result of a change in output in the SR.  
e.g. machines, rent
3. Variable cost; costs that rise as output rises. e.g. raw material, wage
4. Semi variable cost; costs that consist of both fixed and variable elements. e.g. labour cost, electricity  
Limited liability & unlimited liability : depend on legal status.
5. Total cost: the entire cost of producing a given level of output.
6. Total revenue: the amount of money the business receives from selling output.
7. Profit (loss) = the difference total cost and total revenue. It can be negative(meaning: loss)
8. Long run: time period where all factors of production are variable.
9. Short run: time period where at least one factor of production is fixed.
10. Sale volume : the quantity of output sold in a particular time period
11. Sale revenue: the value of output sold in a particular time period. Variable cost; costs that rise as output rises. e.g. raw material, wage



## 1. Revenue

- **Sale volume** : the quantity of output sold in a particular time period
- **Sale revenue**: the value of output sold in a particular time period.

$$\text{Sale revenue} = \text{Price} \times \text{Quantity}$$

## 2. Business costs

### Cost in short run and long run

- **In the short run**; at least one factor of production is fixed. e.g. machines.
- **In the long run**; all costs are variable. firms can employ more labour & capital in LR

**Total cost**; the entire cost of producing a given level of output.

$$\text{Total cost} = \text{Fixed cost} + \text{Variable cost}$$

- **Fixed cost**; a cost that does not change as a result of a change in output in the SR. e.g. machines, rent
- **Variable cost**; costs that rise as output rises. e.g. raw material, wage
- **Semi variable cost**; costs that consist of both fixed and variable elements. e.g. labour cost, electricity  
Limited liability & unlimited liability : depend on legal status.

**Average cost or unit cost** : cost per unit of production (unit cost)

$$\text{Average cost} = \text{Total cost} / \text{Quantity}$$

## 3. Profit and Loss

Profit (loss) = the difference total cost and total revenue. It can be negative (meaning: loss)

$$\text{Profit} = \text{Total Revenue} - \text{Total Cost}$$

- Total revenue = the amount of money the business receives from selling output.
- Total cost = the entire cost of producing a given level of output  $TC = FC + VC$

## Way of improving sales volume

- 1. Advertising** ⇒ can create want, sales, brand loyalty.
- 2. Promotion** ⇒ e. g. sponsorship, free gifts, loyalty schemes
- 3. Improving targeting** ⇒ It should be aimed more accurately at the people who are most likely to purchase the product.
- 4. Extend product range** ⇒ increase the range of products for sale.
- 5. Extend distribution networks** ⇒ sell products in global market, rising in number of retailers.
- 6. Develop relationships with customers** ⇒ improve customer retention and encourage repeat purchases.

## **2 Methods of improving sales revenue**

- 1) Changing price:** if demand for the product is price inelastic, a firm should increase its price, as the quantity demanded will fall by smaller proportion resulting in higher revenue.
- 2) Adding complementary services or products**

